Contrail® Training Program

Contrail is a dynamic product with many features and capabilities. Our on-site training for Contrail Base Station and Contrail Server ensures you gain the maximum value from your OneRain software and products and enables you to confidently use the product in its entirety. OneRain provides in-depth end-user, system administrator and server administrator training with your own system and data. Contrail Inventory *plus* training is provided via live Webinar at an appropriate time after core system training. Users also have access to ongoing scheduled live web-based training sessions.

Part I	Part II	Part III
Contrail System Administration	**Contrail Administrator Interface**	**Contrail User**
Detailed training on server access and usage. Full description and details of the architecture of the system, how all the components interface, and details of each component. Troubleshooting and problem solving processes are covered. This advanced training is designed for those responsible for maintaining the servers, applying software upgrades and performing system failovers...	Contrail Administrator Interface: Setting up users and authorizing privilege levels, establishing sites and sensors, creating validation formulas, setting thresholds and creating alarm rules and notifications, acknowledging and clearing alarms, accessing alarm logs, accessing standard maintenance reports. How to modify and customize web themes, adding content and links...	Explores all the end user features of Contrail. Understand the navigation of user interface, menu options, viewing data with map view and site lists; drilling down to sensor data. Learn the use of single and multiple graphs. How to retrieve historical data and export data. Overview of detailed help system...

ONGOING TRAINING AND EVENTS

In addition to on-site training, OneRain offers a variety of online training sessions for our software and solutions. Web-based training is a great way to learn more about Contrail, whether you choose our monthly complimentary Training Series for Contrail Administrators, or Customized Training sessions that are exclusively tailored for your agency or organization. Our on-line instructional sessions are great for:

- New customer user training
- Learning about new features and enhancements
- Refresher sessions for your employees
- Basic training for new employees
- Administration training

Complimentary online live training series for Contrail Administrators
OneRain offers live web-based training sessions to our valued customers! Each live session is aimed at new or experienced Contrail Administrators who want to refresh or expand their knowledge of the software. These sessions also provide the opportunity to learn about any recent updates and enhancements. Note that the training schedule may change from time to time due to holidays or other conflicts. Check our website to learn more about upcoming webinar dates and to register.

Customized Training
Do you need training tailored to your needs? For more in-depth training with your own system and data, we can come to you! Contact us to arrange customized training for groups of 4 or more at your site.

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Experts measuring rainfall and its consequences™